

Cuming County
Grievance Procedure under
The Americans with Disabilities Act

This grievance procedure is established to meet the requirements of the ADA. It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits by Cuming County.

The complaint should be in writing and contain information about the alleged discrimination such as name, address, phone number, email address of complainant and location, date, and description of the problem. Alternative means of filing complaints, such as personal interviews or a tape recording of the complaint will be made available for persons with disabilities upon request.

The complaint should be submitted as soon as possible, preferably within 60 calendar days of the alleged violation to: Addisen Johnson, ADA Coordinator, contact information listed below.

Addisen Johnson

200 S. Lincoln Street

West Point, NE 68788

ajohnson@cumingcounty.ne.gov

402.372.6002

Within 15 calendar days after receipt of the complaint, Addisen Johnson will meet with the complainant to discuss the complaint and the possible resolutions. Within 15 calendar days of the meeting, Addisen Johnson will respond in writing, and where appropriate, in format that is accessible to the complainant, such as large print, Braille, or audio tape. The response will explain the position of Cuming County and offer options for substantive resolution of the complaint. If the response by Addisen Johnson does not satisfactorily resolve the issue, the complainant may appeal the decision within 15 calendar days after receipt of the response to Cuming County or designee. Within 15 calendar days after receipt of the appeal, Cuming County or designee will meet with the complainant to discuss the complaint and possible resolutions. Within 15 calendar days after the meeting, Cuming County or designee will respond in writing, and, where appropriate, in a format that is accessible to the complainant, with a final resolution of the complaint.